

Freedom Coaching Privacy Policy

Freedom Coaching is the Company name under which Jackie Booth Coaching operates, and will henceforth be referred to as "Our Company". This privacy policy will explain how Our Company uses the personal data we collect from you when you use our website:

1. What data do we collect?
2. How do we collect your data?
3. How will we use your data?
4. How do we store your data?
5. Marketing
6. What are your data protection rights?
7. Changes to our privacy policy
8. How to contact us
9. How to contact the appropriate authority

What data do we collect?

Our company collects the following data:

- Personal Identification Information (Name and e-mail address)

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect and process data when you:

- Register online or place an order for any of our products or services
- Voluntarily complete a customer survey or provide feedback via a testimonial or on our website
- Use or view our website via your browsers cookies

How will we use your data?

- Our Company collects data in order for us to process your order and manage our account and relevant communications with you about the products and services you have purchased
- E-mail you with any special offers or information relating to our products and services that we think you may like

How do we store your data?

Our Company stores your data on a secured password protected laptop and hard drive.

Our Company will keep your data for a period of 2 years after the end of your last purchased product or service provided by us. Once this time period has expired, we will delete your data by erasing it from both the laptop and hard drive appliances.

Marketing

Our Company would like to send you information about products and services of ours that we think you might like. If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Our Company us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, [please click here](#)

What are your data protection rights?

Our Company would like to make sure you are fully aware of all your data protection rights.

Every user is entitled to the following:

The right to access: You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service

The right to rectification: You have the right to request Our Company correct any information that you believe is inaccurate. You also have the right to request Our Company complete any information you believe is incomplete.

The right to erasure: You have the right to request Our Company erase your personal data, under certain conditions.

The right to restrict processing: You have the right to request Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing: You have the right to request Our Company processing of your personal data, under certain conditions.

The right to data portability: You have the right to request Our Company transfer the data we have collected to another organisation or directly to you, under certain conditions.

If you make a request we have one month to respond to you. If you would like to exercise any of these rights please contact us at our e-mail: jackie@jackiebooth.co.uk

Changes to our privacy policy

Our company keeps its privacy policy under regular review and places any updates on the relevant webpages. This policy was last updated on 15 February 2021.

How to contact us

If you have questions about Our Company's Privacy Policy, the data we hold on you, or you would like to exercise any of your data protection rights, please do not hesitate to contact us:

E-mail: jackie@jackiebooth.co.uk

How to contact the appropriate authority

Should you feel that Our Company has not addressed your concern in a satisfactory manner you may contact The Information Commissioners Office.